

# Cookie Privacy Notice

## YAPI VE KREDİ TEKNOLOJİ ANONİM ŞİRKETİ WEBSITE COOKIE PRIVACY NOTICE

Pursuant to Law No. 6698 on the Protection of Personal Data (“**Law**”), your personal data may be processed by Yapı Kredi Teknoloji Anonim Şirketi (“**YKT**”) as the data controller within the scope described below.

Tracking technologies such as cookies, pixels, gifs (“**Cookies**”) are small text files placed on your device such as tablets, phones, or computers during your use of online applications. With the usage of Cookies, the servers of our websites and applications recognize your devices and, for example, remember your language preferences, saved usernames and passwords, and manage the traffic on the website. Cookies also help us analyze the number of visitors and audience of our website so that we can improve our software to provide you with a better experience and, if you prefer, to personalize the advertisements you view during your internet use.

Pursuant to the Law, your personal data regarding the cookies used on <https://www.ykteknoloji.com.tr/> (“**Website**”) may be processed by our Bank as the data controller within the scope described below.

### **Purposes for and Legal Grounds of Processing Personal Data**

Your collected personal data may be processed for the purposes set out below (“**Purposes**”) within the personal data processing conditions and purposes specified in Article 5 of the Law. Cookies and similar tracking technologies are used on the Website for different purposes. Depending on the type of the relevant cookie used, the data processing purposes and the data processing condition under the Law that we rely on when using the relevant cookie may change.

#### ***Essential Cookies***

Essential cookies are placed on your device and required for the proper functioning of the online services offered during your use of the Website. For the data processing activities conducted by use of these essential cookies, we rely on the data processing condition envisaged as “**being necessary to process personal data of the parties of the contract, provided that it is directly related to the establishment or performance of the contract**” under Article 5 of the Law.

#### ***Performance and Analytics Cookies***

Performance cookies allow us to track and analyze the number of people viewing the Website and Website traffic. By means of these cookies, we may obtain information such as which areas on the Website are most frequently or rarely visited and we may optimize the traffic of the Website.

For the data processing activities conducted during the use of cookies where you explicitly request the relevant information society service and during the use of first-party analytical cookies, which are statistical measurement tools and are used for purposes that do not significantly affect the privacy of users, such as obtaining general - statistical information, we rely on the data processing conditions envisaged as “**being necessary to process personal data of the parties of the contract, provided that it is directly related to the establishment or performance of the contract**” and “**processing of data is necessary for the legitimate interests pursued by the data controller, provided that this processing shall not violate the fundamental rights and freedoms of the data subject**” within the scope of Article 5 of the Law.

In cases where you do not explicitly request the relevant information society service, for the data processing activities conducted during the use of cookies and third-party analytical cookies, we rely on your “**explicit consent**” within the scope of Article 5 of the Law.

## Functionality and Preferences Cookies

Functionality cookies are cookies used for personalization and remembering preferences on the Website. These cookies are used to provide functionality that is outside the scope of essential cookies.

For the data processing activities conducted during the use of cookies where you explicitly request the relevant information society service, which consists of saving your preferences and thus customizing the Website for you, we rely on the data processing conditions envisaged as “**being necessary to process personal data of the parties of the contract, provided that it is directly related to the establishment or performance of the contract**” and “**processing of data is necessary for the legitimate interests pursued by the data controller, provided that this processing shall not violate the fundamental rights and freedoms of the data subject**” within the scope of Article 5 of the Law.

In case where you do not explicitly request the relevant information society service, for the data processing activities conducted during the use of these cookies, we rely on your “**explicit consent**” within the scope of Article 5 of the Law.

Below you can find the different types of cookies that we use on the Website.

| Essential Cookies    |          |   |                           |
|----------------------|----------|---|---------------------------|
| Cookie Name          | Provider | Purpose of Use  | Duration of Use           |
| <b>Net_SessionId</b> | YKT      | <i>It is used to prevent CSRF attacks.</i>                    | <i>During the session</i> |
| <b>ChatbotEnable</b> | YKT      | <i>Used to store temporary data during the session.</i>       | <i>During the session</i> |
| <b>CookieWebsite</b> | YKT      | <i>Stores the user's cookie permission level.</i>             | <i>1 year</i>             |
| <b>GRECAPTCHA</b>    | YKT      | <i>It is used to prevent bot attacks and ensure security.</i> | <i>1 year</i>             |

| Performance and Analytics Cookies |          |   |                 |
|-----------------------------------|----------|---|-----------------|
| Cookie Name                       | Provider | Purpose of Use  | Duration of Use |
| <b>CMSAnalyticsData</b>           | YKT      | <i>Records user behavior for on-site analysis.</i>                                | <i>1 year</i>   |
| <b>VisitorStatus</b>              | YKT      | <i>It is used to determine whether the visitor is new or a returning visitor.</i> | <i>1 year</i>   |
| <b>CurrentContact</b>             | YKT      | <i>It stores a unique identifier associated with the visitor.</i>                 | <i>1 year</i>   |

| Functionality and Preferences Cookies |          |  |                 |
|---------------------------------------|----------|--|-----------------|
| Cookie Name                           | Provider | Purpose of Use                               | Duration of Use |
| <b>cookiesPreferences</b>             | YKT      | <i>Stores the user's cookie preferences.</i> | <i>1 year</i>   |

## Recipient Parties and Purposes for Transferring Personal Data

**Your personal data may be transferred for the mentioned Purposes**, , to consultants and other technical service providers whom we provide services within the scope of our legitimate interest, legally authorized public authorities, and legally authorized private institutions within the scope of that is expressly provided in the laws and fulfillment of our legal obligations, pursuant to the data processing

conditions stipulated in the Law and in accordance with the rules regarding the transfer of personal data specified in the Law.

#### **Method of the Collection of Personal Data**

Your personal data is collected via cookies in electronic environment within the scope of fulfilling the above-mentioned Purposes.

#### **Data Subject's Rights Specified under Article 11 of the Law**

We hereby declare that you are entitled to the following rights, regarding your personal data, set forth under Article 11 of the Law:

- To learn whether your personal data are being processed,
- To request information if your personal data have been processed,
- To learn the purpose of the processing of your personal data and whether they have been used accordingly,
- To learn which third parties domestic or abroad your personal data has been transferred to,
- To request rectification in case your personal data has been processed incompletely or inaccurately and to demand the operations in this regard be reported to third parties your personal data has been transferred to,
- To request deletion or destruction of your personal data within the framework of the conditions stipulated in the relevant legislation,
- To request the correction, deletion and destruction processes made in accordance with the relevant legislation be notified to the third parties to whom your personal data has been shared,
- To object to negative consequences to you that are concluded, as a result of analysis of the processed personal data through solely automatic systems,
- To demand compensation for the damages that you have suffered as a result of an unlawful processing of your personal data.

If you submit your requests regarding the rights mentioned above to our Company by filling out the Data Subject Request Form available at [www.ykteknoloji.com.tr](http://www.ykteknoloji.com.tr), our Company will process your request free of charge as soon as possible and within thirty days at the latest, depending on the nature of the request. However, if the process incurs additional costs, our Company will charge the fee determined by the Personal Data Protection Board.

#### **Cookie Settings through Browser Settings**

You can change your preferences regarding cookies at any time by clicking on the cookie icon at the bottom left of the Website. To do this, turn the buttons on the cookie management panel "on" or "off" according to your preference and click the "Save" button. Afterwards, refresh the page to activate your settings.

You can also have partial control through the settings of the browser you use. You can access information on the management of cookies in frequently used browsers via the links below:

|                          |   |
|--------------------------|---|
| <b>Google Chrome</b>     | <a href="https://support.google.com/chrome/answer/95647?hl=en">https://support.google.com/chrome/answer/95647?hl=en</a>   |
| <b>Internet Explorer</b> | <a href="https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies">https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies</a> |
| <b>MozillaFirefox</b>    | <a href="https://support.mozilla.com/en-US/kb/Cookies">https://support.mozilla.com/en-US/kb/Cookies</a>   |
| <b>Opera</b>             | <a href="https://www.opera.com/browser/tutorials/security/privacy/">https://www.opera.com/browser/tutorials/security/privacy/</a>   |
| <b>Safari</b>            | <a href="https://support.apple.com/kb/ph19214?locale=tr_TR">https://support.apple.com/kb/ph19214?locale=tr_TR</a>   |